

Ben Hardaway, Senior Communications Specialist

Office of Public and Congressional Affairs

# 2018 Redesign of NCUA.gov January 17, 2019

# **2018 Redesign Project**

- Goal: Create a website that is user-friendly, accessible, searchable, and secure
  - Technical New content management system, mobile compatibility, security, and accessibility
  - Content functionality, searchability, and organization

# **2018 Redesign Project**

# **Focus Areas:**

- Homepage
- Usability and Accessibility of the Navigation
- Data-driven Content Features
- Site Search
- Consistency and Quality Assurance



About NCUA > Regulation & Supervision > Analysis > Support Services > Consumers > News >

#### We Ensure Financial Stability

The NCUA ensures that millions of consumers, businesses and communities can safely use federally insured credit unions for their financial needs.

#### About Credit Unions

Regulation & Compliance

A credit union is a cooperative financial institution chartered by the NCUA or a state government, and owned by its individual members. The National Credit Union Share Insurance Fund provides members of federally insured credit unions with up to \$250,000 in insurance coverage.

- Learn about Credit Unions
- Share Insurance Coverage
- Locate a Credit Union
- Historical Timeline

#### **Resources & Expansion**

The NCUA provides support to the credit union system through our chartering and field-of-membership services, technical assistance grants, and partnerships with other federal government agencies. We also provide online training and other resources to credit unions at no cost.

- Comments on Proposed Mergers
- Field-of-Membership Expansion
- Training

News

FOIA

No Fear Act

Whistleblower Protection

Grants & Loans

The NCUA's examination program focuses on the greatest risks to the credit union system and the Share Insurance Fund. Our rulemaking initiatives also create a modern regulatory environment that responds to changes in the financial services sector and addresses emerging risks.

- Letters to Credit Unions
- Legal Opinions
  - Proposed & Pending Regulations
  - Manuals & Guides

#### Reporting & Data

The NCUA compiles data on the credit union system's financial performance, merger activity, as well as broader economic trends that can affect the safety and soundness of federally insured credit unions. Users can find information on a single credit union or broader national trends.

- CU Online
- Call Report Data
  - Financial Performance Reports (FPRs)
    - Credit Union & Bank Interest Rates

- Annual Reports
  - Budget Resources
  - Share Insurance Fund

#### Calendar Events

ess Release / Jan 08, 2019 Deadline / Jan 14, 2019 NCUA's Redesigned Websites Offer Users Easier Access, More Comment Period on the NCUA's Proposed Changes to formation the Federal Credit Union Bylaws Closes Press Release / Jan 07, 2019 Board Meeting / Jan 17, 2019 New Year, New Look for NCUA Regions NCUA Board Meeting Deadline / Jan 22, 2019 Comment Period on the NCUA's Proposed Fidelity Press Release / Jan 03, 2019 Bond Rule Closes Intake Period to Qualify for Streamlined CDFI Application Runs Jan. 13 to Feb. 9 See all events > See all updates > Sign Up for NCUA Express Get the latest news and information from the NCUA. Subscribe Home Contact Us News Careers About NCUA Site Map f in 🖌 🖻

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### National Credit Union Administration

#### We Ensure Financial Stability

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**Consumer Protection** 

The NCUA works to protect credit union members and consumers by raising awareness of potential frauds and by examining credit nions for the compliance with consumer financial laws and

National Credit Union Administration, 1775 Duke Street, Alexandria, VA 22314-3428

Open Government

Accessibility

Plain Writing

#### performance results, and financial management.

- Strategic Plans

**Consumer Protection** 

The NCUA works to protect credit union

members and consumers by raising

awareness of potential frauds and by

examining credit unions for the compliance

finance information, tools, and resources.

Consumer Assistance Center

Budget & Strategic Planning

The NCUA is committed to full transparency

and performance in meeting our strategic

goals and objectives. We provide detailed

information on our budget, spending,

and accountability when comes to our budget

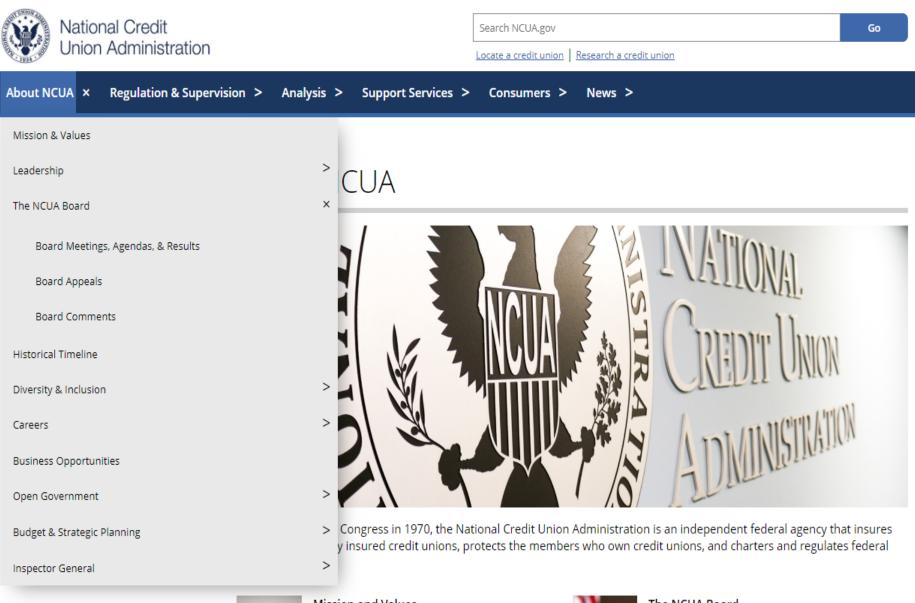
Office of Inspector General

 Fraud Prevention Center Financial Literacy Resources

MvCreditUnion.gov

with consumer financial laws and regulations. We also provide financial literacy and personal

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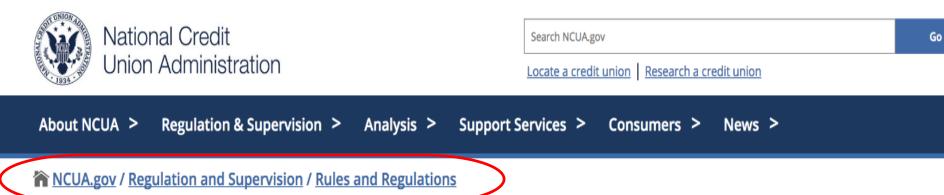
### Mission and Values

The NCUA is committed to its mission of protecting credit unions and the members who own them through effective regulation.



### The NCUA Board

The NCUA's three-member Board oversees the agency's operations by setting policy, approving budgets and adopting rules.



## **Rules & Regulations**

Federal Credit Union Act

**NCUA's Rules & Regulations** 

Proposed, Pending and Recently Final Regulations

**Regulatory Review** 

Interpretive Rulings & Policy Statements

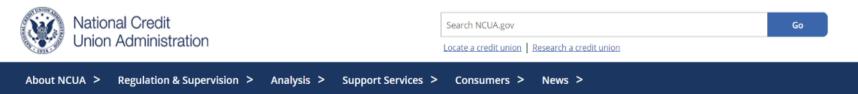
**Regulatory Reform Agenda** 

# Regulatory Reform Agenda

In August 2017 the NCUA Regulatory Reform Task Force issued its <u>first report</u>. For comparison purposes, the Task Force's first report includes the NCUA's 2016 EGRPRA report to Congress and the agency's regulatory review recommendations from 2014--2016. However, to avoid confusion these attachments were not includ the Federal Register notice that contains the report. Instead, they are made available here.

- NCUA's Economic Growth and Regulatory Paperwork Reduction Act Report
- <u>NCUA's 2014 Regulatory Review</u>
- <u>NCUA's 2015 Regulatory Review</u>
- <u>NCUA's 2016 Regulatory Review</u>

On December 13, 2018, the NCUA Board approved the task force's <u>second and final report</u> for publication in Federal Register. The Board also approved the publication of the task force's <u>consolidated version of the sec</u> <u>and final report</u> on NCUA.gov. As stated in the second report, the NCUA will be tracking the agency's progress it works through the updated blueprint for regulatory changes. A web page dedicated to tracking the agency progress is currently in development.



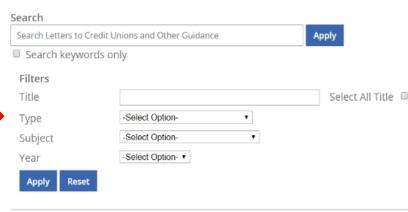
MCUA.gov / Regulation and Supervision

# Letters to Credit Unions and Other Guidance

From time to time, the NCUA will provide guidance and other information to the credit union system on regulatory and supervisory matters, trends affecting federally insured credit unions and potential risks and threats.

- Letters to Credit Unions Provide guidance on specific NCUA policies and procedures, compliance, governance, and other timely issues that affect all federally
  insured credit unions.
- Letters to Federal Credit Unions Provide guidance on specific NCUA policies and procedures, compliance, governance, and other timely issues that affect only credit unions with a federal charter.
- Risk Alerts Detail practices or external threats that potentially are a significant risk to the safety and soundness of the credit union system.
- Regulatory Alerts Provide guidance on rules and regulations from other agencies that all credit unions must comply with.
- Supervisory Letters Provide the NCUA's examiners with instructions and information on a range of supervisory and regulatory issues.
- Accounting Bulletins Provide guidance and instructions on how changes in generally accepted accounting principles and other regulatory initiatives affect how credit unions report these items in their financial statements.

You can search these regulatory letters going back to 1979 by document type, the year issued, by subject and by title or keywords. Please note that obsolete letters are not included.



# **Improved Search and Consistency**

# Site Search

- Implemented an improved search engine
- Added keywords

# **Consistency and Quality Assurance**

- Completed content audit
- Developed new landing pages
- Designed an improved careers section



### About NCUA



Created by the U.S. Congress in 1970, the National Credit Union Administration is an independent federal agency that insures deposits at federally insured credit unions, protects the members who own credit unions, and charters and regulates federal credit unions.

#### **Mission and Values**



#### The NCUA is committed to its mission of protecting credit unions and the members who own them through effective regulation.

### Leadership

Learn more about the NCUA's leadership, and how the agency's programs and activities promote confidence in the national system of cooperative credit.



Learn more about the NCUA's efforts to build an inclusive work environment where all employees can contribute to their fullest potential.

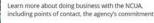


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**Open Government** 

Accessibility

**Plain Writing** 









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#### **Historical Timeline**

Learn more about the history of credit unions, the NCUA and the agency's role in protecting the safety and soundness of the credit union system



#### **Diversity and Inclusion**

Learn more about the NCUA's efforts to build an inclusive work environment where all employees can contribute to their fullest potential.

Doing Business with the NCUA



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Learn more about the history of credit unions, the NCUA and the agency's role in protecting the safety and soundness of the credit union system

The NCUA's three-member Board oversees the

agency's operations by setting policy, approving

#### Careers at the NCUA

The NCUA Board

budgets and adopting rules.

The NCUA is looking for talented and dedicated professionals to fulfill its mission of ensuring a safe and sound credit union system

#### Open Government

The NCUA is committed to being transparent about its budget, operations and policies. This openness is essential to fulfilling the agency's statutory mission and maintaining public trust.

#### Inspector General

The Office of Inspector General provides independent oversight to improve the accountability of the NCUA.

# **Office Contact Information**

# **Contact NCUA's Office of Public and Congressional** Affairs with questions or comments.

**Primary Staff:** 

Ben Hardaway, Senior Communications Specialist pacawebeditor@ncua.gov

**Office Phone:** 703.518.6330

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